

» RESOURCE USE

WASTE

Challenge:

Reducing waste sent to landfill at Queensgate shopping centre



Solution:

Hammerson has taken a proactive approach to improving waste efficiency for a number of years: however much of the waste generated in its shopping centre portfolio is produced by, and disposed of, by retailers. In 2009, the Queensgate shopping centre in Peterborough began to take an active role in the management of shop fit waste leaving site in skips which had been sub contracted by the retailers.

The centre management approached three local skip companies to quote a price for supplying a waste disposal service and to estimate what proportion of waste would be recovered and recycled. One company offering a competitive pricing structure and pledging a recovery rate of around 80% was selected by Queensgate as supplier of choice.

Following selection, Queensgate implemented a 'Skip Policy and Guidance' of information to control skip movements on site. The package was sent to all retailers and the recommended skip company.

If another skip provider was preferred then a performance guarantee had to be given prior to the skip arriving to confirm that all duty of care documentation would be provided to Queensgate. Failure to provide this information would result in the skip being refused entry to site.

This initiative has resulted in 180 tonnes of shop fit waste collected via almost 100 skip movements during 2009 of which 165 tonnes, or 92%, was recycled. The centre won a Green Apple environmental award as a result of this initiative.